



AODA Feedback Procedures

Provincial Cleaning Services & Supplies (Provincial) invites and encourages feedback from individuals with disabilities (including customers, employees and the public) about how we are meeting and supporting accessibility in our workplace, the delivery of our services and our customer service.

Please complete the following Feedback Form to provide us with your inquiries, Comments and suggestions. Provincial is constantly striving to remove barriers and improve upon our accessibility; your feedback is always appreciated.

Individuals who wish to provide feedback are encouraged to do so by any of the following ways:

Email:

Please send an email with your concerns to info@provincialcleaning.com

In-person or in writing:

Please submit the completed form or a summary of your concerns to:

Provincial Cleaning Services and Supplies
220 Exeter Road, Unit #2
London, ON N6L 1A3
Phone: 519-680-1777

Via telephone:

Phone: 519-680-1777

Please Note: Individuals who provide formal feedback will receive acknowledgement of their submission (so long as contact information is provided) and will be advised of any resulting actions taken based on the concerns or complaints submitted.

This Feedback Form is being completed in regard to:

- General accessibility Comments and/or questions
- Provide specific feedback regarding an interaction with Provincial (relating to accessibility)
- Requesting a copy of Provincial's accessibility documents in an alternate format
- Provide the company with general feedback regarding the accessibility of Provincial's customer service

Please provide us with your Comments, questions, and/or suggestions:

Contact Information (optional):

If you wish to receive a response from Provincial concerning your inquiry, suggestion or concern, please provide the following information, all information is kept confidential and will only be used to reply to your concerns:

Name:

E-mail:

Phone: